### FY19 BY THE NUMBERS

**100%**
Technology Enhanced Spaces

**316**
Classroom Spaces Supported

**47,541**
Computer Lab Visits

**9,565**
University Courses Supported

**12,010**
STAR Lab Users

**4,538**
Virtual Computing Lab (VCL) Users

**52,672**
VCL Reservations

**6,132**
Collaborative Learning Hub users

**6,213**
Students in Video Enhanced Courses

**430**
Videos Created

**800,000**
Homes Reached Through Broadcast

**49**
Projects Submitted Through Governance

**47**
TOTAL PROJECTS

**316**
FOR PROVOST

**21**
NON-ITS SPONSORED

**24**
ITS SPONSORED

**14**
STRATEGIC/CAPITAL

**35**
MANDATES/MAINTENANCE

**52,672**
Video Enhanced Courses Supported

**6,213**
Students in Video Enhanced Courses

**gmu-tv**
Learn every day.

**6,132**
CLUB
<table>
<thead>
<tr>
<th><strong>FACULTY/STAFF</strong></th>
<th><strong>STUDENTS</strong></th>
<th><strong>53%</strong></th>
<th><strong>47%</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>20,179</strong> Mobile Mason Users</td>
<td><strong>37,696</strong> Support Center Calls Answered</td>
<td><strong>2,061</strong> MicroStrategy Users</td>
<td><strong>1,664</strong> Videoconference &amp; Telepresence Events</td>
</tr>
<tr>
<td><strong>4,800+</strong> Wireless Access Points</td>
<td><strong>6,839</strong> Dynamic Forms Used</td>
<td><strong>1,748</strong> Lynda.com Courses Viewed</td>
<td><strong>20,300</strong> Duo Users</td>
</tr>
<tr>
<td><strong>myMASON</strong></td>
<td><strong>1,185</strong> Banner Users</td>
<td><strong>40,101</strong> Avg. Monthly Users</td>
<td><strong>852,185</strong> Kaltura Video Plays</td>
</tr>
<tr>
<td><strong>5,112</strong> Lynda.com Courses Viewed</td>
<td><strong>20,000+</strong> Webex Sessions</td>
<td><strong>1,748</strong> Lynda.com Avg. Monthly Users</td>
<td><strong>50,094</strong> Kaltura Video Uploads</td>
</tr>
<tr>
<td><strong>594,916</strong> BI Reports Delivered</td>
<td><strong>852,185</strong> Total OneDrive Files</td>
<td></td>
<td><strong>1,057,000,086</strong> Inbound Email Messages</td>
</tr>
<tr>
<td><strong>2,061</strong> MicroStrategy Users</td>
<td><strong>1,542</strong> Webex Host Accounts</td>
<td><strong>4,800+</strong> Wireless Access Points</td>
<td><strong>86% MESSAGES REJECTED</strong></td>
</tr>
<tr>
<td><strong>594,916</strong> BI Reports Delivered</td>
<td><strong>6,433</strong> Collaborate Web Sessions</td>
<td></td>
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</tr>
<tr>
<td></td>
<td><strong>67</strong> ASRB Requests Finished</td>
<td><strong>1,615</strong> Miles of Fiber Optic Cabling</td>
<td><strong>37,126</strong> Bb Users</td>
</tr>
<tr>
<td></td>
<td><strong>1,185</strong> Banner Users</td>
<td><strong>1,664</strong> Bb Users</td>
<td><strong>83%</strong> Faculty Bb Users</td>
</tr>
<tr>
<td></td>
<td><strong>49,905</strong> Office 365 Accounts</td>
<td><strong>4,012,094</strong> Total OneDrive Files</td>
<td><strong>599</strong> Servers</td>
</tr>
<tr>
<td><strong>1,615</strong> Miles of Fiber Optic Cabling</td>
<td><strong>14</strong> TB of OneDrive Storage</td>
<td><strong>416</strong></td>
<td><strong>183</strong> NON-VIRTUAL</td>
</tr>
<tr>
<td><strong>1,542</strong> Webex Host Accounts</td>
<td><strong>83%</strong> Faculty Bb Users</td>
<td></td>
<td><strong>37,126</strong> Bb Users</td>
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<td><strong>4,012,094</strong> Total OneDrive Files</td>
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