PRODUCTIVITY TOOLS & VIDEO CONFERENCING

MICROSOFT TEAMS
MS Teams provides a secure workspace where team members can contribute any time, from any device with messaging, file sharing, screen sharing, video meetings, calling, and more.

MICROSOFT 365 APPS
Microsoft 365 Apps is available to active employees at no cost. Each employee may install the apps on up to five devices.

ONEDRIVE
OneDrive provides cloud-based storage. OneDrive uses Office 365 to store George Mason-related files in the cloud making it easy to collaborate from anywhere and from multiple devices.

ZOOM
Zoom, available at gmu.zoom.us/signin, is a cloud-based web conferencing tool for video and audio conferencing, collaboration with people within and outside George Mason, chat, and webinars across mobile devices, desktops, telephones, and room systems.

TECHNOLOGY CONFERENCE ROOM
The Technology Conference Room, located in the CLUB, seats 20 people and features a projector, a presentation computer, a video conferencing package, and plugs for laptops to connect to the room’s technology.

MYHUB
Allows you to see all your workspaces in one place and easily find, prioritize, and organize the teams you are in or own. MyHub enforces retention and other policies to enhance collaboration in a secure environment.

NETWORK & TELECOMMUNICATIONS

DEVICE REGISTRATION
ITS recommends employees configure their wired and wireless devices for 802.1x authentication, however some devices require alternative authentication. To solve this, employees may register up to five devices for network access at mydevices.gmu.edu.

EDUROAM
Eduroam allows students, researchers, and staff from participating institutions to obtain wireless access service when visiting other institutions. A listing of participating institutions can be found at eduroam.org.

GUEST NETWORK
Guests of employees may self-register for Internet access over George Mason's wireless networks. Guest accounts are active for seven days and supported on three concurrently connected devices. Visit guestwifi.gmu.edu.

EMPLOYEE EMAIL
Office 365 is the university’s employee email and calendar system. It can be accessed via mail.gmu.edu. ITS also provides generic email accounts for university departments, organizations, and clubs.

TWO-FACTOR AUTHENTICATION
Two-Factor Authentication (2FA) is required for all George Mason employees. George Mason uses Duo Security to deliver 2FA when accessing websites and applications. This second layer of protection makes personal information less vulnerable. Visit 2fa.gmu.edu.

WIRED NETWORK
Wired network access is provided in every campus facility. Access to the wired network is provided by active jacks in offices, lab facilities, classrooms, and public spaces.

VIRTUAL PRIVATE NETWORK
George Mason currently operates an enterprise VPN, Cisco AnyConnect, which provides virtual connection to the general university community and secure access to administrative systems.

TELEPHONE SERVICES
Telephone lines and voice mailboxes are provided for employees and departmental spaces. Each department has a Telecom Coordinator who handles the administration and requesting of telephone services for members of the department. Visit telecomadmin.gmu.edu for details.

TECHNOLOGY LABS

COLLABORATIVE LEARNING HUB (CLUB)
Fairfax
Johnson Center, Room 311

STAR LAB
Fairfax
Johnson Center, Room 229

COMPUTER LABS
MasonSquare
Founders Hall, Room 211

Fairfax
Innovation Hall, Room 301
Johnson Center, Room 342

Science & Technology
Katherine G. Johnson Hall, Room 250
MEDIA RESOURCES

TH3 BUILD
Th3 Build is a collaborative space in the CLUB to explore, experiment, and create using the latest immersive technology: 3D design and printing, virtual reality, augmented reality, and 360° spherical video an photography production.

VIDEO EDITING
Editing stations are available for post-production work. Create and edit videos using STAR lab resources.

AUDIo EDITING
Record, edit, and dub audio using the STAR Lab production facility. The STAR Lab offers current technologies to help professionally produce projects.

SOUND SPACE
The sound space located in the CLUB contains special equipment and soundproofing for an ideal environment to record voice or edit audio.

VIDEO PRODUCTION STUDIO
A small production studio space is available in the STAR Lab to complete video production projects. This space has two black pull curtains, green screen, and a full LED lighting grid.

VIDEO PRODUCTION EQUIPMENT
CHECKOUT
High-end video production equipment is available for checkout through the STAR Lab including video cameras, audio recorders, microphones, and more.

VIDEO PRODUCTION SERVICES
GMU-TV assists with the creation and development of instructional, training, marketing and promotional videos, and courses suitable for television broadcast. Visit gmutv.gmu.edu for more details.

TECHNOLOGY RESOURCES

WEB HOSTING
Free, secure, and reliable web hosting up to 20 MB is available on mason.gmu.edu.

LINKEDIN LEARNING
Provides free, unlimited online training 24/7 via lil.gmu.edu.

LISTSERVS
Email distribution lists allowing for streamlined communication to large groups.

BLACKBOARD LEARN

George Mason's Learning Management System (LMS) is used to deliver online or web-enhanced courses and includes tools like discussion forums, text-based and real-time chat, a secure course grade book, and quizzes and exams.

myMason puts all the resources used by George Mason employees & students in one convenient and easy-to-find location! Visit mymason.gmu.edu.

BLACKBOARD TOOLS

CLASS COLLABORATE
Provides real-time collaboration for virtual class conferencing, discussion, and chat.

GRADESCOPE
Streamlines grading paper-based exams, quizzes, and homework.

HONORLOCK
Creates a fair testing environment by protection exams and academic integrity.

KALTURA
A video management tool that allows users to create video and audio inside Blackboard.

POLL EVERYWHERE
Provides a safe online platform to engage via phone or computer.

RESPONDUS
Used to create quizzes, surveys, and self-tests external to Blackboard.

RESPONDUS LOCKDOWN BROWSER & MONITOR
Provides a custom web browser that locks down the testing environment within Blackboard Courses.

SAFEASSIGN
A multi-faceted plagiarism education and prevention service.

SEARCH & DESTROY
Finds and removes your test questions from online sources.

WORDPRESS COURSE BLOGS
A platform that enables site builders to easily set up a web presence.

George Mason is transitioning to the Learning Management System, Canvas.
To learn more about the transition to Canvas, visit lms.gmu.edu.
GETTING STARTED
We’ve put together an online Getting Started guide to get you up and running as quickly as possible here at George Mason. Scan this QR code or visit its.gmu.edu/get-started.

CLASSROOM SUPPORT
Classroom and Lab Technologies (CaLT) provides support for all Registrar-scheduled classrooms. For more information, visit https://its.gmu.edu/service/classroom-support.

DESKTOP SUPPORT
Desktop Support provides full-service technical desktop support to employees using university-supported hardware and software. Each campus has its own Desktop Support team.

ITS KNOWLEDGE BASE
Search the ITS knowledge base for how-to articles and FAQ’s at its.gmu.edu/knowledge-base.

ITS SUPPORT CENTER
The ITS Support Center, located in Innovation Hall, Room 226, serves as the central point of contact for the university community for requesting IT support or information.

PATRIOT WEB
Visit patriotweb.gmu.edu to:
  • Submit timesheets
  • Review benefits information
  • View and update tax forms
  • View pay stubs, earnings history, and leave balances
  • Update direct deposit allocations
  • Enter grades

HELP & SUPPORT RESOURCES

CONTACT THE ITS SUPPORT CENTER Phone: 703-993-8870 Email: support@gmu.edu X @GeorgeMasonITS